

Charges for Groups 2021

Peak (1 July – 31 August)	Prices
Adult	£19.00
Child	£15.00
Standard (1 April - 30 June & 1 September - 31 October)	
Adult	£17.50
Child	£11.50
Off Peak (1 January - 31 March & 1 November - 31 December)	
Adult	£15.00
Child	£8.75

Terms and Conditions for Trial Return:

- Group rates apply to 20 paying people or more. Groups must enter together with the leader. Booking is essential and must be made at least two working days in advance.
- Pre-booking at this time is essential. All tickets must be booked at least 48 hours in advance. **If you arrive at the Roman Baths and no booking has been made you will be refused entry.**
- Tour Operators will be charged for the number of tickets they booked, not for the number of visitors they brought to the Baths. Therefore booking accurately is very important so as not to be overcharged. If you bring more customers than you have booked for the extra customers may be refused entry if we do not have the capacity.
- You can amend or cancel your booking up until 48 hours the day prior to your visit**, after which time we will not be able to cancel your booking or reduce the number of tickets; you will be invoiced for the number of tickets you booked, rather than the number of visitors you bring to the Baths. If you wish to increase the number of tickets after this time, then please contact our Group Sales team as soon as possible by emailing romanbaths_bookings@bathnes.gov.uk or call 01225 477785. We will do our best to add additional tickets to your order, should capacity allow. However, please be aware that we cannot guarantee that additional tickets will be available due to capacity restrictions. Please be aware that we will not be able to add tickets onto your order upon arrival at the Roman Baths.
- Face coverings must be worn in all indoor areas, unless visitors have a special exemption. Visitors will not be required to wear a face covering in open outdoor areas such as the Great Bath and the Terrace. All visitors must follow the one way system while at the Baths. Please see our website for full details on how we are working to keep visitors and staff safe during the ongoing COVID-19 pandemic. <https://www.romanbaths.co.uk/covid-19-update>
- Admission will only be permitted on production of your email confirmation; on presentation of this our staff will supply you with the correct number of tickets. The email confirmation will be sent to the email registered on our system. Please ensure that this is emailed to the group leader ahead of their arrival at the Baths. Please note this has replaced the voucher system. Should the group leader have mislaid the email confirmation then and entry to the Baths cannot be guaranteed due to capacity restrictions and cash, credit card, or cheque payment will be required before entry.
- Admission charges are based on those existing at time of the visit. **Please note The Roman Baths moved to variable pricing in 2019. Please make sure you are aware of the different price points throughout the year.** Child rates are applicable to children between 6 years and 18 years inclusive.
- One group leader may enter free of charge per 20 paying customers. This only applies to professional group leaders and not to members of the group. Group leaders must be prepared to show the relevant ID to receive this benefit. Any free

group leader tickets must be booked in advance together with the main booking. The maximum group size at this time is 30 people and any group leader bookings will come out of the maximum order number of 30 people.

9. Groups are limited to one group booking a day per tour operator due to limited ticket availability. We are only able to welcome a limited number of groups per day to the Roman Baths so it is recommended that you book early to avoid disappointment.
10. **If you arrive outside your allocated arrival timeslot, we cannot guarantee entry to the Baths.** Bookings should be made at least 48 hours in advance, but we recommend booking as soon as possible to guarantee entry for your group. You can amend your booking up to 48 hours the day before your visit.
11. Disabled visitors pay the normal price for admission, the accompanying carer goes free. Carers and will need to be declared and added when making the booking and cannot be added on arrival. Please advise us at the time of booking if any of your party require wheelchair access. [Full access statement](#) on our website.
12. General visitor Terms and Conditions and code of Conduct also apply to your group please make yourself and your group leaders aware of these here: <https://www.romanbaths.co.uk/terms>
13. Audioguides are available at no extra charge in English, Dutch, French, German, Spanish, Italian, Japanese, Mandarin, Korean, Polish, Portuguese and Russian. **Please note that we do not permit any other guiding on site.**
14. We reserve the right to restrict the number of visitors per company, per day.
15. Large backpacks, handbags or other items more than 40cm x 30cm x 20cm (H x W x D) are not allowed in the Roman Baths. If you have an item larger than this please leave it on the coach or you can store it at Bath Luggage Storage, 13 Manvers Street, Bath BA1 1JH.

Ring +44 (0)1225 477785 (Monday – Sunday 10am – 4pm)

Email: romanbaths_bookings@bathnes.gov.uk

- **If there are fewer than 20 people in your party please see our individual/family prices and book online at romanbaths.co.uk**

Disclaimer: The return of groups to the Roman Baths is on a trial basis only; we reserve the right to change terms and conditions and bookings at anytime. Price is subject to revision without notice and will be applicable as on date.